

# ChowBELL












## User Manual

### for video doorbell





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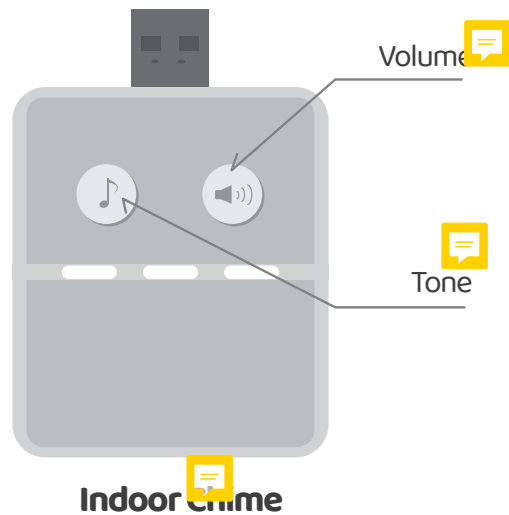
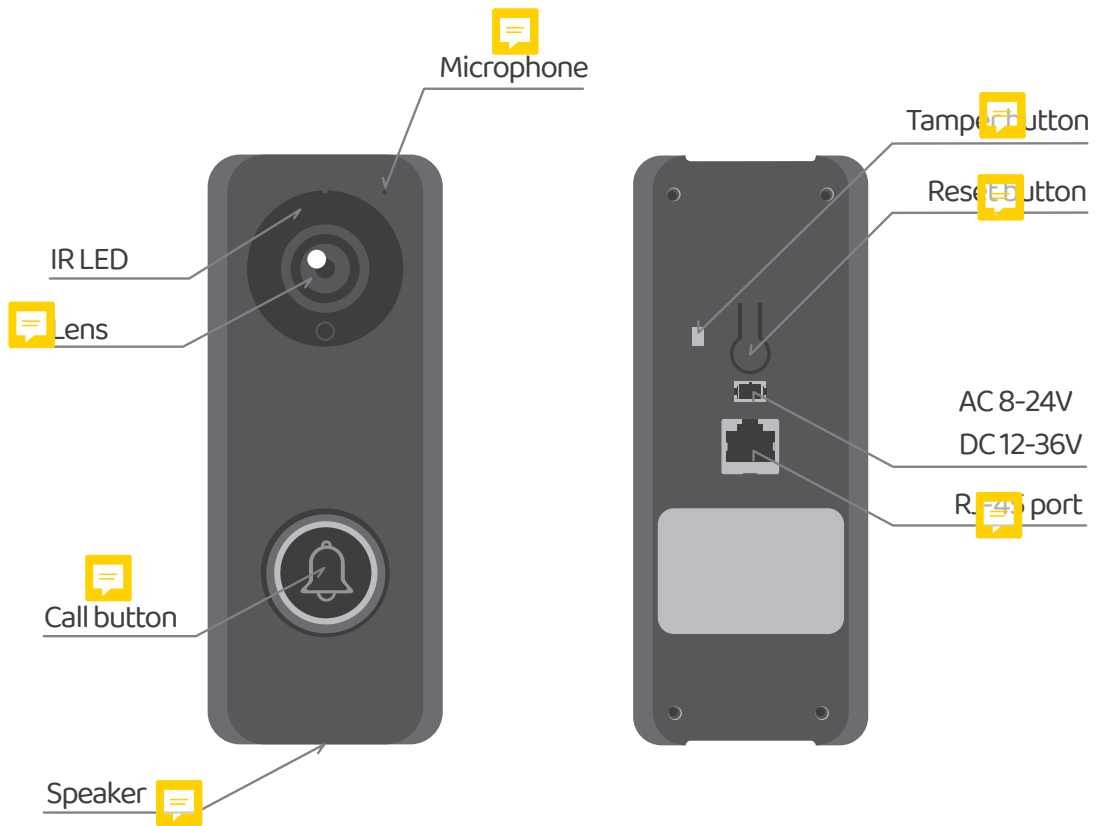
# Introduction of the ChowBELL

This user manual is designed to provide indications of the ChowBELL and its features and functions.

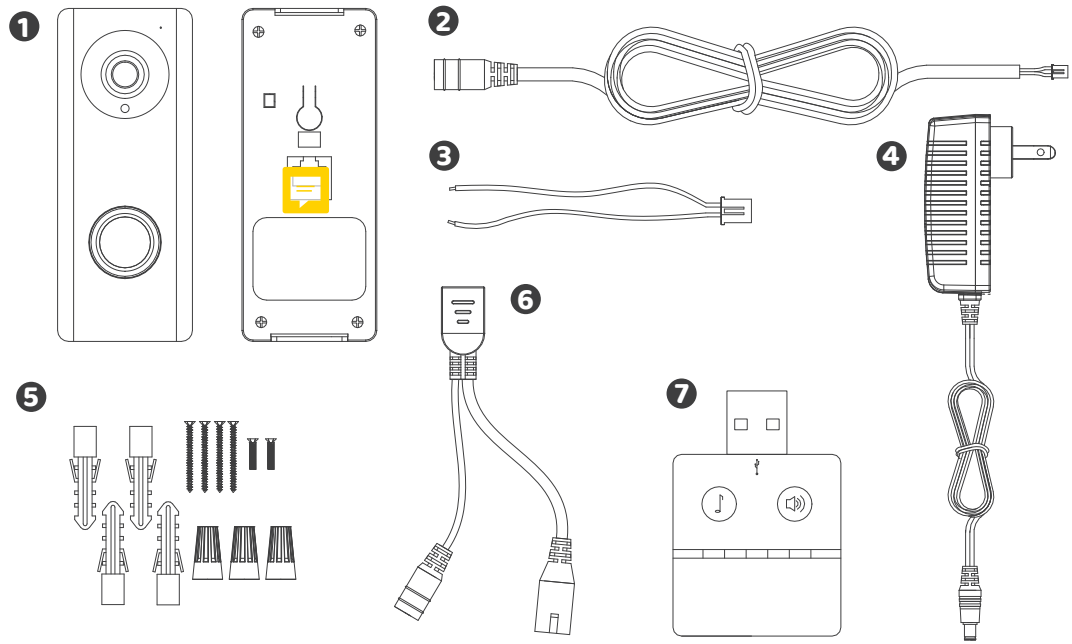
ChowBELL is a device which can connect to App!  
Chow and provide two-way audio communication.

## Product Overview

### Video orbell



## Kit contents



- ① ChowBELL
- ② DC cable
- ③ Power wiring
- ④ 12V power
- ⑤ Parts package
- ⑥ POE cable
- ⑦ Indoor camera

## Specifications

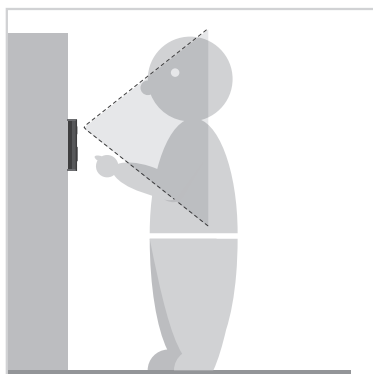
<b>Image sensor</b>	Image Sensor	1/4" Color CMOS Sensor
	Display Resolution	1920 x 1080
	Viewing Angle	150°
<b>Video</b>	Image Compression	H.264
	Image Frame Rate	25 fps
	Record Mode	Motion detection
<b>Audio</b>	Audio	Two-way Audio
<b>Communication</b>	Wireless Standard	IEEE 802.11b/g/n
	Wireless Speed	10/100Mbps
	Infrared Light	Built-in IR LED, Night visibility up to 5 meters
	SD Card	256GB MAX
	Motion Detection	Support
<b>Power</b>	Power Supply	DC 12~36V, AC 8~24V
<b>Security</b>	Alarm	Push notification, Tamper alarm
<b>Environment</b>	Operate Temperature	-5° ~ 50°C
	Operating Humidity	20% ~ 85% <del>non-condensing</del>
	Storage Temperature	-10°C ~ 60°
	Storage Humidity	0% ~ 90% <del>non-condensing</del>

# Hardware Installation Wifi

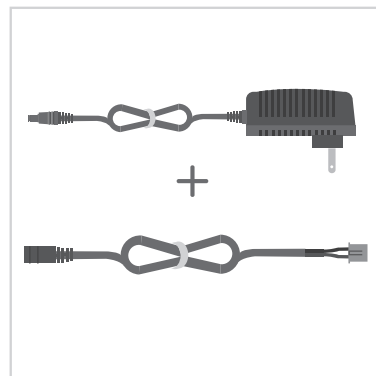
## Connect to your home Wi-Fi

1. Connect the ChowBELL via 2.4GHz Wi-Fi. Please make sure your Wi-Fi signal is strong and stable.

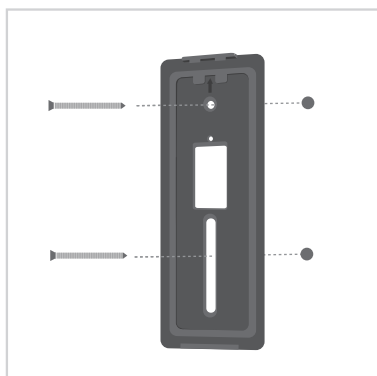
## Hardware Installation



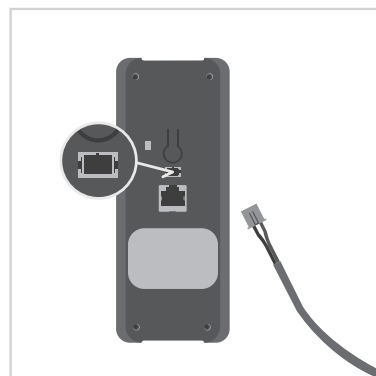
- 1 Choose a proper location for the ChowBELL, be sure to consider the average height of the visitors.



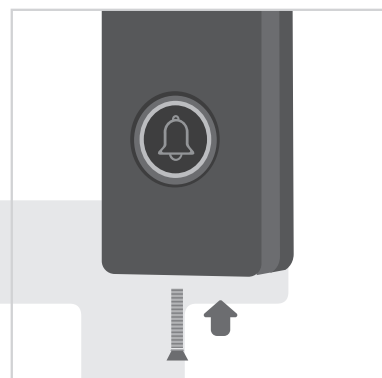
- 2 Connect the 12V Power plug to the DC cable.



- 2 Align the DC cable and wall mount bracket with the hole on wall; fasten the wall mount bracket.



- 4 Connect the DC cable to the ChowBELL and refer to Connect Chow BELL to Chow! App to finish the connection



- 5 Fasten the ChowBELL on the wall mount bracket with an allen key and a screw from parts package.

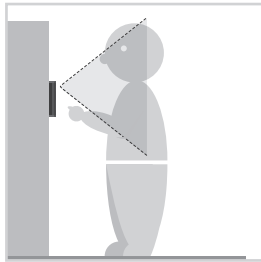


# Hardware installation LAN cable

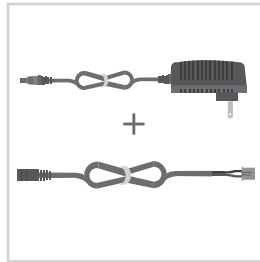
## Connect to LAN cable

1. Connect the ChowBELL to the router with a LAN cable through the RJ45 port.
2. Please connect your ChowBELL to the Wi-Fi network before connect to the LAN cable.

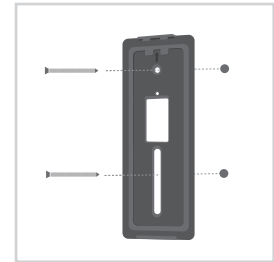
## Hardware installation



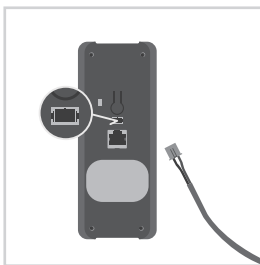
- 1 Choose a proper location for the ChowBELL, be sure to consider the average height of the visitors.



- 2 Connect the 12V Power plug to the DC cable.



- 3 Align the DC cable, LAN cable (optional) and wall mount bracket with the hole on wall; fasten the wall mount bracket.



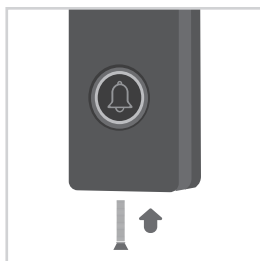
- 4 Choose a proper location for the ChowBELL, be sure to consider the average height of the visitors.



- 5 Please refer to Connect ChowBELL to Chow! App to finish the Wi-Fi connection.



- 6 Connect the LAN cable (optional) to the back of the ChowBELL.




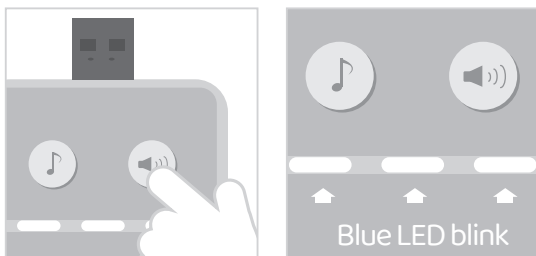
- 5 Fasten the ChowBELL on the wall mount bracket with an allen key and a screw from parts package.

- 6 **\*\*\*Please make sure the Wi-Fi you connected and the LAN cable are going to connect is share the same SSID\*\*\***

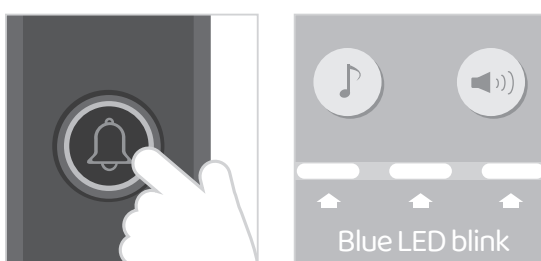
## Pairing indoor chime with ChowBELL


Connect the indoor chime to the power via the USB port / USB adaptor, please also ensure ChowBELL is powered.

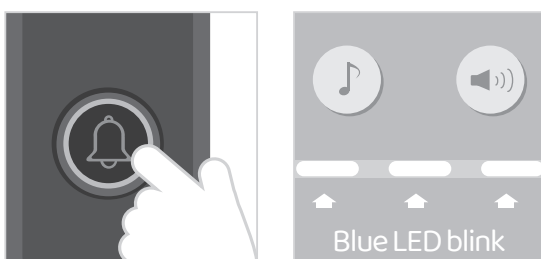
Step1 Press the  button of indoor chime until the Blue LED blinks.



Step2 Press the  button of ChowBELL, the Blue LED of the indoor chime blinks once.

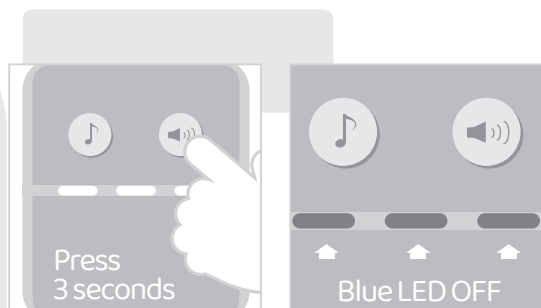


Step3 Press the  button of ChowBELL **again**, and the indoor chime will blink which means the pairing procedure is completed.



### NOTE

To disconnect the indoor chime: Press the  button on the indoor chime for 3 seconds until the Blue LED is OFF.





## Connect ChowBELL to Chow! App

Make sure the ChowBELL is perfectly installed and powered.

Download and install Chow! App.

Enable your smartphone's Wi-Fi function and connect to a 2.4GHz Wi-Fi network.

Go to the Chow! app, register and login your account.

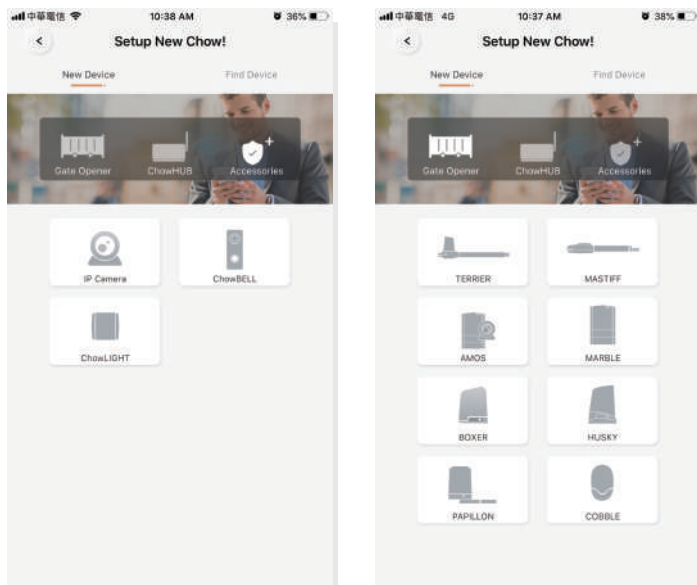
Switch to your smartphone's Wi-Fi setting page to connect to "GW\_AP\_XXXXXXXX" (XXXXXXXX is the UID of the device)

**\*\*\*Please refer to the FAQ if GW\_AP the ChowBELL cannot be found\*\*\***

Tap (+) icon to add a new device.

New Device -> Accessories -> ChowBELL

Set the security PIN code. This PIN code is used for device sharing and function setting.



**\*\*\*Please refer to the FAQ if you forgot the password\*\*\***

Select your home Wi-Fi and enter the password. Tap the "OK" button to connect to your home Wi-Fi.

**\*\*\*DO make sure to enter the correct password\*\*\***

After the countdown, ChowBELL will appear on the main page.

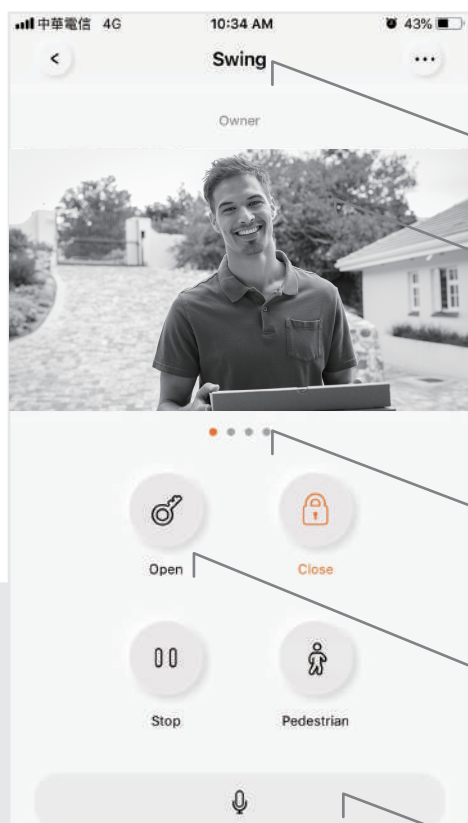
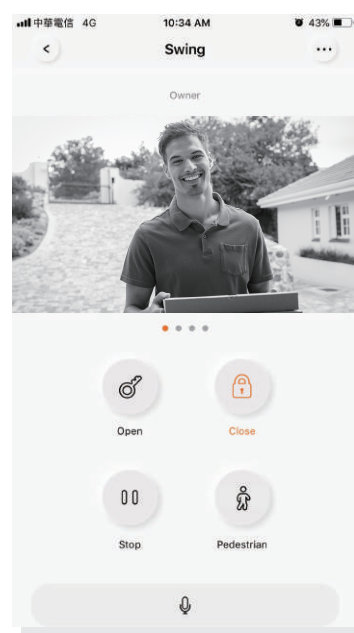
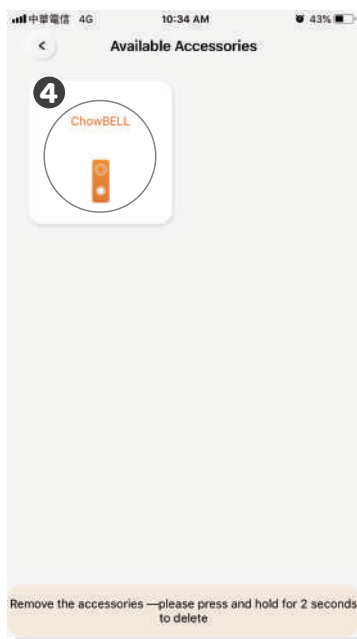
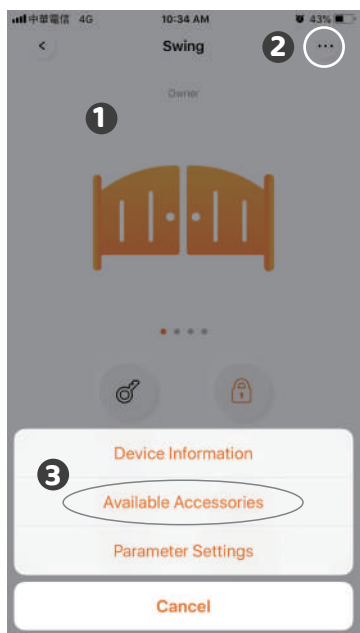
Tap the ChowBELL to enter the operation page.

The ChowBELL will send a push notification when below events occur visitor calls / alarms / motion detection is triggered.

## Connect your ChowBELL with a gate opener

To connect your ChowBELL to the gate opener, please go the operation page of a gate opener.

- 1 Gate opener operation page
- 2 Settings
- 3 Available Accessories
- 4 Select ChowBELL from the list.



Device name

Live view screen

Switch device

Gate operation button

Talk button

# FAQ

## Question 1

How to Reset ChowBELL to default setting?

### Answer 1

Press Reset button at the back of the ChowBELL for 5 seconds to reset ChowBELL to default setting.

## Question 2

Unable to find ChowBELL's SSID in AP mode

### Answer 2

Make sure you turn on your smart phone's Wi-Fi.

Make sure ChowBELL has been set to factory default

If ChowBELL is connected to the LAN wire, the AP mode will turn off automatically.

## Question 3

Change ChowBELL's Wi-Fi network

### Answer 3

ChowBELL control page → Settings → Device Information → Wi-Fi Setting

→ choose available Wi-Fi SSID → Entering Wi-Fi security password → Set

## Question 4

Unable to received notification from my ChowBELL

### Answer 4

Go the setting page of the Chow! App

Turn on the switch of notification to receive the notifications

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